

### BME GROWTH Barcelona, 29 November 2022

In accordance with the provisions of article 17 of Regulation (EU) no. 596/2014 on market abuse and article 227 of the consolidated text of the Securities Market Law, approved by Royal Legislative Decree 4/2015, of 23 October, and related provisions, Holaluz-Clidom, S.A. (the "Company") hereby informs you of the following information:

#### Other Relevant Information

Attached is the presentation which will be used during meetings with fixed-income investors with respect to the Green Commercial Paper Programme.

In compliance with the provisions of BME MTF Equity Circular 3/2020, it is hereby expressly stated that the information provided has been prepared under the sole responsibility of the Company and its directors.

#### **Philippe Protto**

Chief Financial Officer HOLALUZ-CLIDOM, S.A

# holaluz

# The Rooftop Revolution

Investor presentation November 2022







# The energy crisis is a huge problem and existing solutions come at a high cost for the consumers

#### Society is facing a challenge





The energy transition is needed but current solutions are still expensive for consumers



Attractive renewable alternatives are limited to a privilege few



The cost of energy independence in Spain is estimated to reach 100 Bn € in the next years¹

**B** ANÁLISIS

Independencia energética y seguridad tienen un precio, ¿quién lo paga?

Energía Solar

Hay menos paneles solares para uso doméstico en toda España que en la ciudad de Bruselas FINANCIAL TIMES

US energy independence has its costs

# An energy transition company to transform the World for the better



100% green energy planet

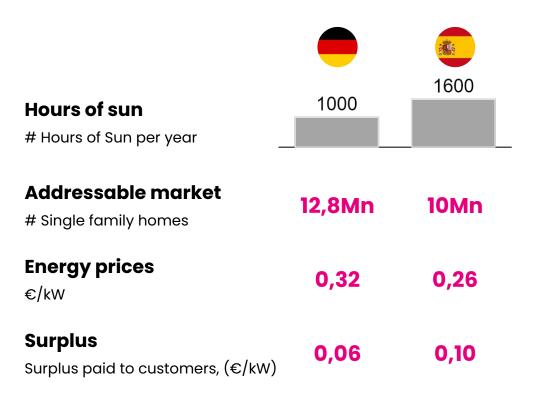


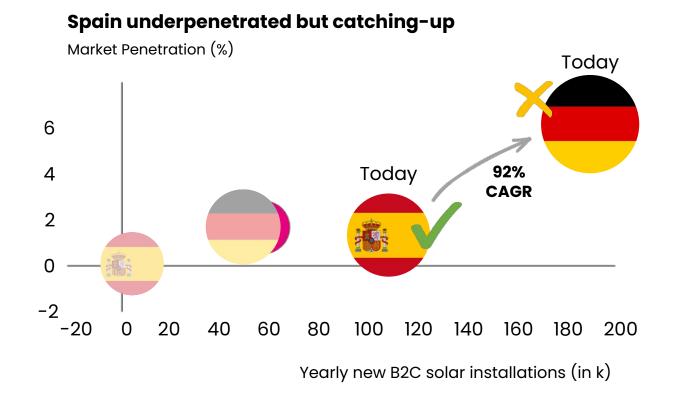


# Holaluz is active in one the most attractive markets for solar while experiencing unprecedented tailwinds



5



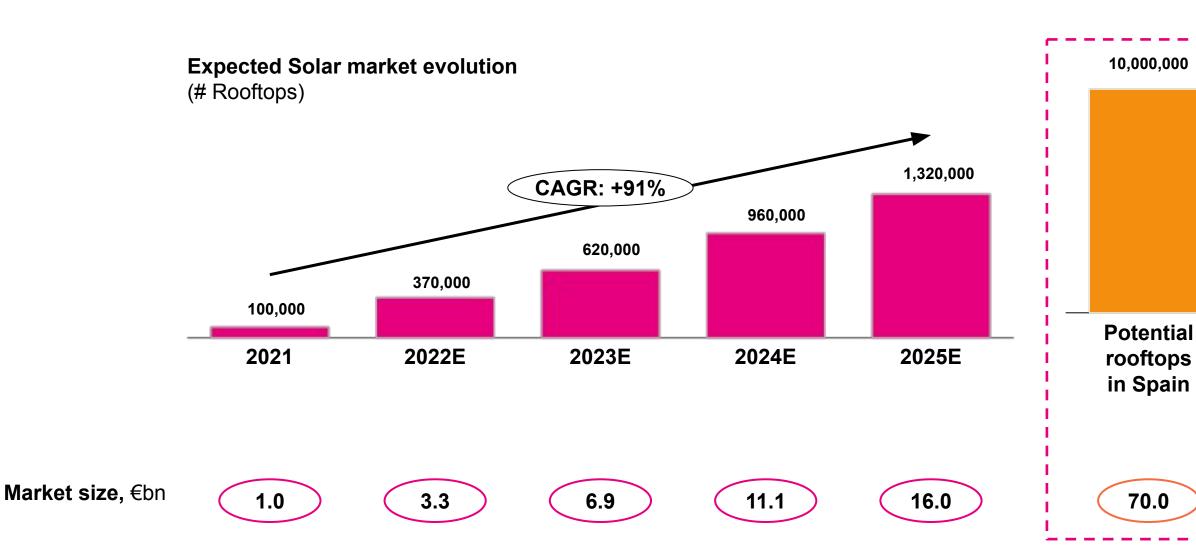


Hawaii and California have a penetration of 35%<sup>1</sup> and 18%<sup>1</sup> (and growing) respectively, which shows the potential in places where there is a more evident value proposition

Source: Eurostats and own research

State penetration data uses EIA Form 826 Residential PV Customers (through November 2021) and housing stock uses U.S. Census 2019 American Community Survey data on detached, occupied single-family housing units

#### Solar market in Spain is growing and should further accelerate



Source: Spanish Government reports

### Transforming rooftops into power plants to disrupt the energy system

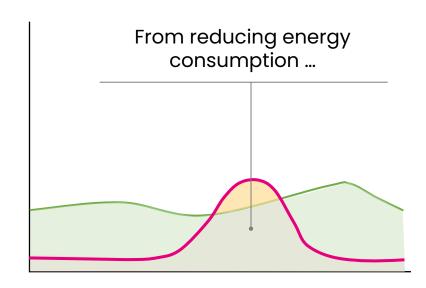
— Consumption

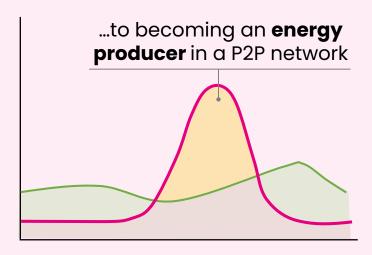
Production

#### **Typical solar installation**



### Our solar installation





-chargepoint.
hclcluz

Energy production capacity is adjusted to consumer demand
The main goal is self-consumption

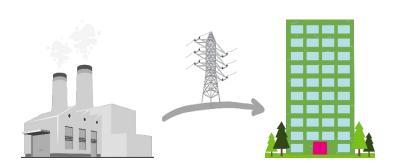
Energy production capacity depends on **maximum rooftop potential** in order to **cooperate** with the whole local community EV chargers & Batteries

Premium solar maintenance

Financing

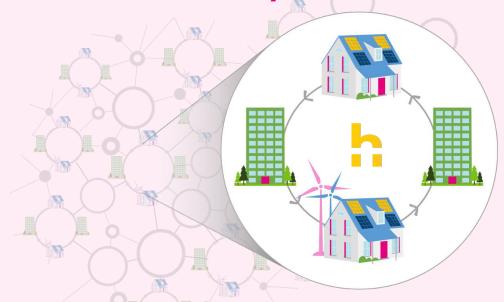
### Delivering the most impactful energy community in Europe

#### The traditional model



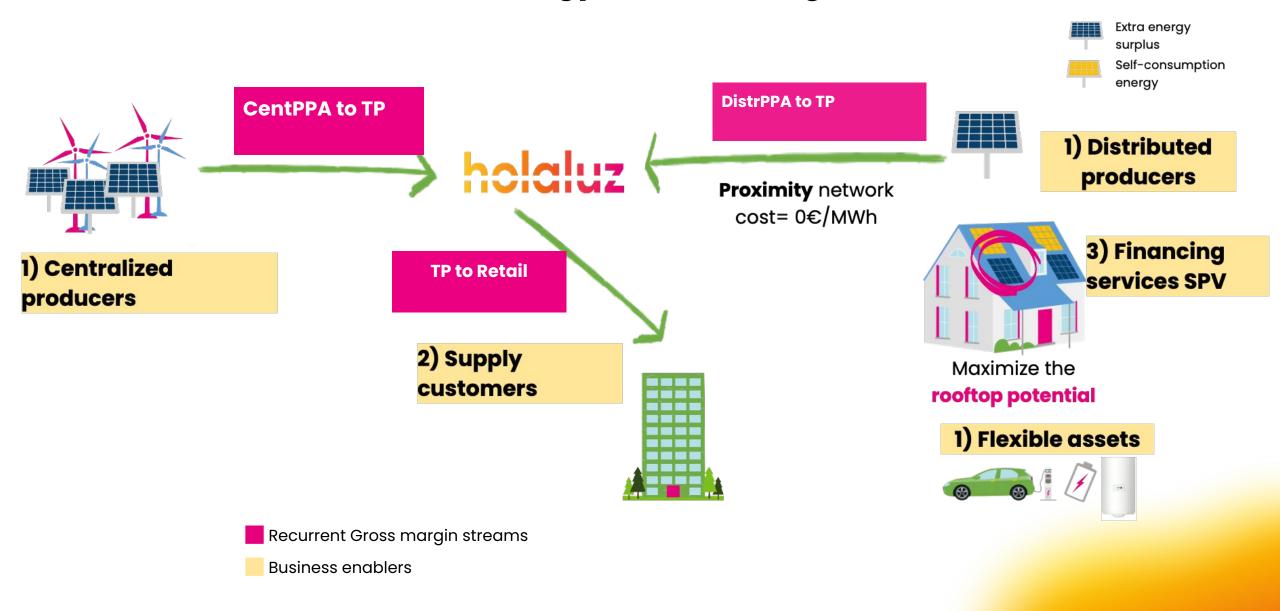
- Business model with 14% margin
- Centralized control and single points of production
- Highly polluting model

#### Our revolution: community of communities

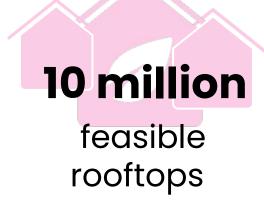


- Synergies between solar and retail business unlock exponential opportunities for everybody
- Decarbonized business model
- Affordable clean energy for consumers
- ✓ Atomic networks leveraging existing customers

# An Energy Transition Company enabling our business through solar installations, customers, technology and financing services



We have a solution to the energy crisis that works for everybody, not just for the privileged









Inclusive and sustainable growth



### Holaluz in figures



201%+

H1 YoY Revenue Growth



600+

**Employees** 

38% Women

62% Men



9,000+

**Prosumers** 



370,000+

Total contracts



34%

Solar Gross Margin



1.7M+

tons of CO<sub>2</sub> saved since 2010

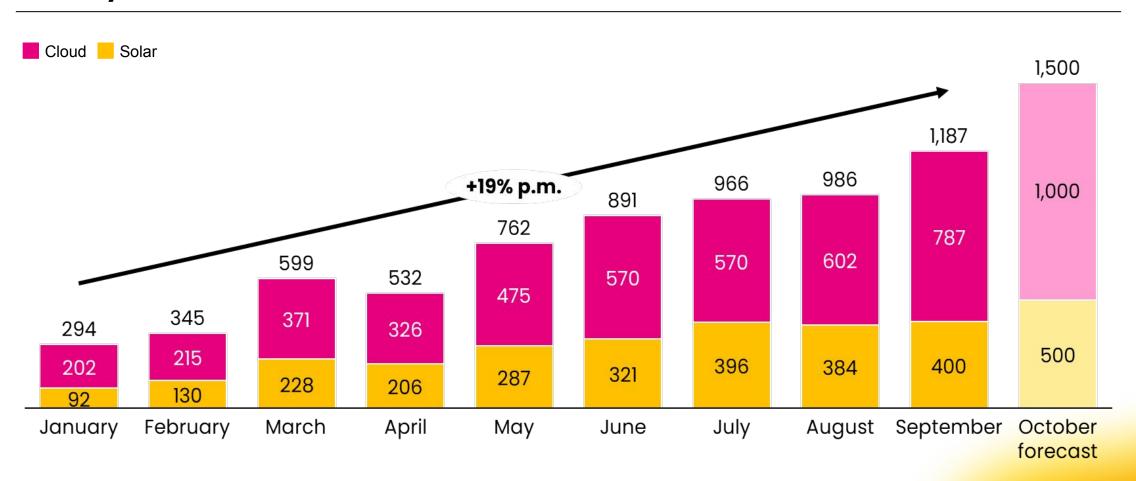
### Latest achievements

- Boosted the acquisition run rate to **+1,500 monthly** sales by implementing operational excellence in digital sales process driving readiness for scale
  - 2 +850 EV chargers cross-sold with solar installations
    - Launched Wireless with "Bajo la Luz perfecta"
      - Sale-to-installation lead time to **45d** with a **9/10** customer rate
        - Increased gross margin to **+30%** thanks to ESG-compliant direct sourcing
          - Created a **new recurrent gross** margin stream through distributed generation
    - **Decommissioned** gas supply to protect customers

Joined the United Nations Global Compact and the Business Ambition for 1.5°C

# 1 Total sales have been growing at 19% per month in 2022, to an expected run-rate of 1,500 sales in October

#### **Monthly sales**



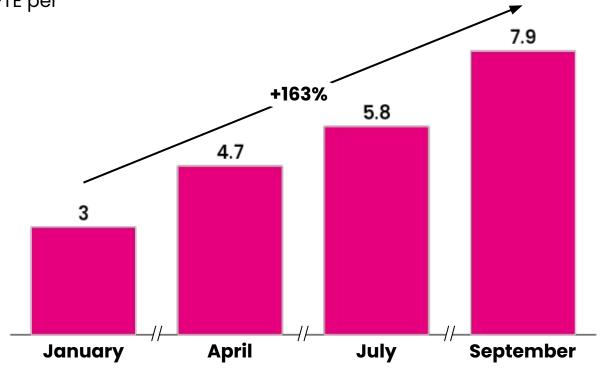
# 1 Over the last months we have focused on building commercial capabilities to prepare for scale up

In the last months we have focused on creating the right capabilities

#### **Commercial capabilities**

#### Sales per Solar Expert,

Avg. sales per FTE per month



#### **Next steps**



Increase door-to-door salesforce x2 in areas with larger demand

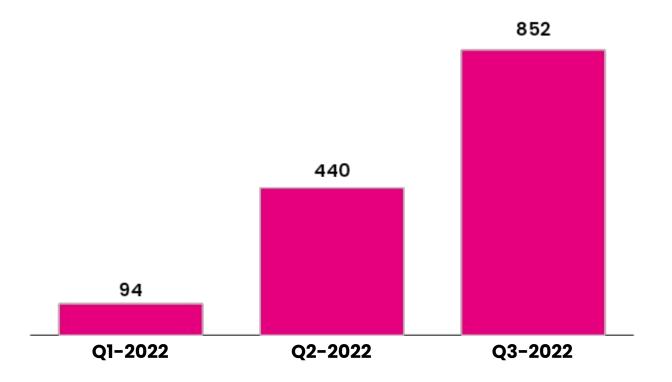


Leverage partnerships to boost scalability

# 2 +850 EV chargers cross-sold with solar installations

#### Sales of solar installations with EV charger are increasing...

Cumulative sales since beginning of 2022



### ...and there is a great cross-selling potential

20% Of our clients are EV/hybrid owners

50% Are considering acquiring EV/hybrid





SINGLE

# Bajo la Luz Perfecta

By Varry Brava, Soleá Morente

2022 • 1 song, 3 min 34 sec









# 3 The Wireless value proposition



#### **Key advantages**

#### **Description**



Client takes advantage of **all the m2** of their roof

If the client's roof has has enough space, we can **install more solar panels** than without Wireless as we will not be limited by the size of client's power bill



Install the **solar panels** in **any** of the client **homes** 

With Wireless, client can install the panels in the home that best fits solar generation, be it their first or second home, and they will be rewarded similarly in any of their homes



Client gets **savings beyond 100%** of their
power bill by saving also
in their second-home bills

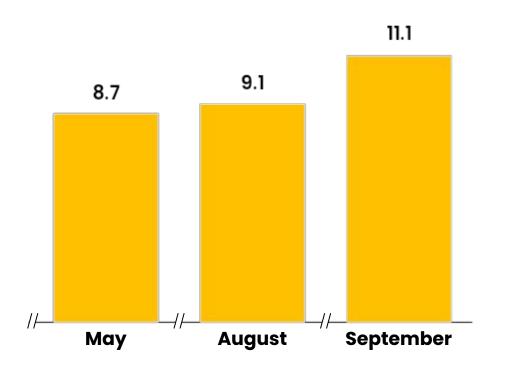
Thanks to Wireless, client can benefit from the power they produce **saving on all their energy bills** 

# 4 Over the last months we have focused on building installation capabilities to prepare for scale up

In the last months we have focused on creating the right capabilities

#### **Installation capabilities**

**Productivity,** Installations/Holaluz squad per month



#### **Next steps**



Maintain customer satisfaction of 9/10 and improve lead time below 45 days



Grow installation force, multiplying by 2 our internal force and strengthen installation network



Build stock of key material to minimize supply chain risk and reduce lead time

### We have improved gross margin thanks to ESG-compliant direct sourcing

### Optimized direct material costs through a combination of different strategies per category

**Inverters** 



Introduced **top-3 inverters** supplier in our portfolio

**-25**%

unitary cost reduction

Solar mounting structure



Selected a **new brand** of **solar mounting structure** 

-20%

unitary cost reduction

Electrical material



Conducted a **competitive RFQ** process with several **manufacturers and distributors** of **electrical material** and **equipment** 

**-25%** 

unitary cost reduction

**EV** charger



Negotiated **volume commitments** with a **top-3 EV charger manufacturer** 

-10%

unitary cost reduction

#### New ongoing initiatives

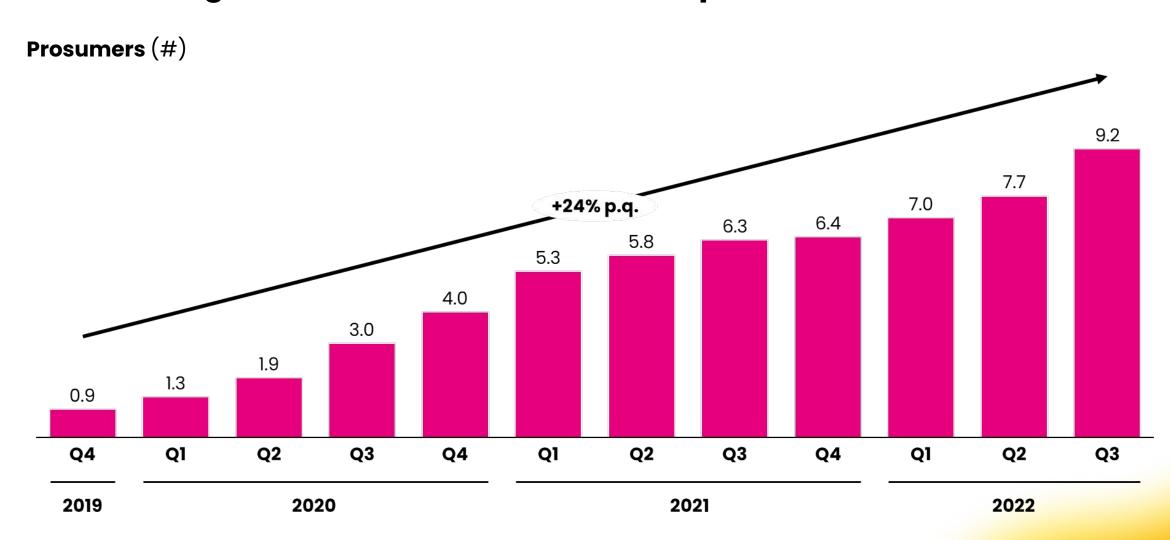


Evaluating incorporation of new panel brands to reduce category unitary costs



Reviewing costing of external installers E2E

# © Created a new recurrent gross margin stream, turning into life our distributed generation business with 9.2k prosumers



# The gas decommissioning brings Holaluz closer to its founding purpose, it puts the customer at the heart of its decisions

#### **Context**

Due to the current market conditions, our current prices are 4 times higher than the government subsidized tariff and could increase up to 6 times, posing a significant challenge to households' finances

Additionally, the **price gap** vs the subsidized tariff would (probably) create a **lot of churn** and increase **bad debt** figures **drastically** 

Due to the relation between Gross Margin vs Total Invoice, **even low bad debt figures** would drive to **negative gross margin** 

#### **Impact**



Improvement of our **ESG impact**, with a significant **reduction of our carbon footprint** 



Expected **negative EBITDA impact** of **-3.9 Mn € in 2022** and **-6 Mn € in 2023** 

Gain of 3.2 Mn € from the sale of excess gas inventories<sup>1</sup>

Positive impact on working capital

With the **Rooftop Revolution**, Holaluz has a **structural solution** by **turning rooftops** into **green power plants** for **everyone** 

1. Based on October 3rd prices

### **8** Our ESG recognitions



Top rated 2022 within our industry (Utilities) and region by Sustainalytics a leading independent ESG research, ratings and data firm. On september 2020 Holaluz ranked n°1 in Sustainalytics' ESG Risk Ranking for electric companies.



First utility in the EU energy company to obtain B Corp certification in 2018, the only certification that measures a company's social and environmental performance. We are currently closing our first recertification process.



"Confianza Online" is the leading Internet quality certificate in Spain. A certificate that recognizes those companies that guarantee maximum transparency, security and trust when buying and browsing their websites.



Founding company of "Conscious Capitalism" in Spain, a philosophy that recognizes the innate potential for business to improve the world.



Signatory member of **United Nations Global Compact**, a voluntary initiative based on **CEO commitments** to implement **universal sustainability principles** and to undertake partnerships in support of **UN goals** 



First Spanish electricity company to obtain the "Baby Friendly Company" certificate, which recognizes companies that favor the **conciliation** between work and family life.



Joined the **Business Ambition for 1.5°C**, a commitment to set **science-based goals** in line with a **1.5C and net-zero future**, reducing greenhouse gas emissions, especially carbon



#### **Income Statement**

#### Mn €

	H1 2021	H1 2022	% change	
Revenues	186.8	562.6	+201%	1
COGS	-168.6	-514.7	+205%	-
Gross margin	18.1	50.7	+180%	(2)
Personnel expense <sup>1</sup>	-3.9	-9.4	+141%	
Professional services	-5.6	-8.5	+52%	
Brand & marketing <sup>2</sup>	-5.0	-3.3	-34%	
Unpaid	-1.7	-4.9	+188%	
Other expenses	-2.6	-5.5	+112%	
Normalized operating costs <sup>2</sup>	-18.8	-31.6	+68%	_
Normalized EBITDA <sup>2</sup>	-0.7	19.1	+19.8Mn	
Reported EBITDA	-2.3	10.2	+12.5Mn	

- 1. Personnel expense is presented net of capitalised personnel expenses (which forms part of IT Capex)
- 2. Brand and marketing expenses have been normalised to exclude the depreciation of capitalised customer acquisition costs ("CAC") expenses (as management consider those to be Capex in nature). The CAC depreciation added back for 2022 includes a one-off write-down of CAC of 5.6 Mn €.

- 1 Revenues: **562.6 Mn €** (x3 vs 2021)
  - Energy Management: 552.5 Mn € (x3.0 vs 2021)
    - Energy Retail: 284.4 Mn € (x2.5 vs 2021)
    - Route-to-market: 268.2 Mn € (x3.8 vs 2021)
  - Solar: 10.1 Mn € (x4.2 vs 2021)
- (2) Gross margin: 50.7 Mn €
  - Energy Management:
    - 47.3 Mn € (x2.7 vs 2021), o/w Gas 16.3
       Mn €
    - 8.6% over sales (17% without RTM sales)
  - Solar: 3.4 Mn € (x8.0 vs 2021) or 34% of sales (up from 18.0% in 2021)

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#### 3 Personnel expense: 9.4 Mn €

 240 employees added in Solar business to expand salesforce and installation capabilities

#### (4) Brand & marketing: 3.3 Mn €

- Reduced investment in the retail portfolio
- Strong advertising campaign launched in Q3 to position Holaluz as a Solar First company

#### **5** Unpaid: **4.9 Mn €**

- Increase in unpaid expense primarily driven by increase in energy prices (unpaid as a % of sales of 1.7% vs 1.5% in prior year)
- Larger share of unpaid for gas customers

#### **Balance Sheet**

#### Mn €

	2021	2022Q1	2022H1
NON-CURRENT ASSETS	97.0	120.4	169.5
Intangible	15.5	17.3	19.1
PP&E	0.8	1.1	1.5
LT Financial	36.6	56.9	106.7
DTA	20.7	21.2	22.5
Deferred expenses	23.4	23.9	19.7
CURRENT ASSETS	344.7	374.1	293.6
Inventories	2.4	6.9	11.5
Receivables	83.1	127.1	115.4
ST Financial	238.9	203.5	142.7
Accruals	10.5	11.8	11.7
Cash	9.9	24.8	12.3
TOTAL ASSETS	441.7	494.4	463.1

	2021	2022Q1	2022H1
EQUITY	125.6	129.3	124.4
Own funds	48.0	59.1	53.5
Mark to Market	77.7	70.2	70.9
LONG TERM LIABILITIES	87.3	88.8	105.5
Long term debt	47.8	51.3	67.0
DTL	39.5	37.5	38.5
SHORT TERM LIABILITIES	228.5	276.4	233.2
Short term debt	<b>228.5</b> 26.3	<b>276.4</b> 18.3	<b>233.2</b> 27.2
Short term debt	26.3	18.3	27.2
Short term debt Derivatives	26.3 78.4	18.3 85.5	27.2 57.9
Short term debt Derivatives Payables	26.3 78.4 123.1	18.3 85.5 169.8	27.2 57.9 143.5

#### PPAs and bilateral contracts

- As explained at the investor day in April, in the period from 2019 to 2021, Holaluz signed several PPAs and bilateral contracts that, added to our decision to not to grow, caused us to be over-hedged.
- To reduce such positions, we decided to sell the contracts with financial derivatives.
- As PPAs and physical bilateral contracts are off-balance sheet there is the need to normalize our balance sheet to show the faithful image.
- As of 30/06/2022 the MtM of such contracts is of €154 million

#### **Balance Sheet**

#### Mn €

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#### 2 Rooftop loans

- Aside from the PPAs, LT financial investments include 7.5 Mn € loans granted in 2021 for financing installations as a proof of concept for a potential SPV.
- At this time, we do not intend to grant any further loans to customers from our balance sheet.

#### 3 CAC

- We have experienced increased churn in the first half this year as a result of our decision to increase prices and of the general environment in the energy retail markets.
- We have consequently reviewed the period over which we amortize CAC and booked an additional write-off of 5.6 Mn €.

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#### Mn €

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#### 4 Working capital

 Working capital requirements of the business have increased due to higher levels of inventories, increased levels of trade receivables (as a result of the increase in energy prices) and changes in the VAT legislation (VAT on energy sales to retail customers has been decreased to 5%) which have led to significant VAT receivables (15.4 Mn € at 30 June 2022).

#### **Net Debt**

#### Mn €

	2021	2022H1
Long-term liabilities with financial entities	19.9	32.5
Short-term liabilities with financial entities	37.0	41.0
Total Liabilities with financial entities	56.9	73.5
Cash at banks	-9.9	-12.3
NET DEBT	47.0	61.2
Rooftop loans	-2.6	-7.5
ADJUSTED NET DEBT	44.4	53.7

#### **Net Financial debt**

- 61.2 Mn € at 30 June, up from
   47.0 Mn € at 31 December 2021.
   Increase primarily due to greater working capital levels.
- As of 30 September 2022, the net debt position was of 48.5 Mn €, a reduction of 12.7 Mn € versus 30 June 2022.
- Adjusted net financial debt (after deducting Rooftop Loans), stood at 53.7 Mn € at 30 June 2022 and 41.0 Mn € at 30 September 2022.

#### **Debt Maturities & Credit Limits**

Mn €, 2022 H1

					DEB	T MATU	RITY		(ED VS RIABLE
		CREDIT	AMOUNT	2022	2023	2024	SUBSEQUENT	FIXED	VARIABLE
	Bank Loans	22.7	19.9	3.2	4.1	5.0	7.5	13.8	6.1
1	Revolving Credit Facilities	22.5	18.4		1.0	7.2	10.2	5.9	12.5
	VAT Financing	15.0	13.9	13.9				13.9	
(2)	Factoring, reverse factoring & funded payments	12.1	11.2	11.2				2.0	9.2
(3)	Bills Discounted	10.0	10.0				10.0		10.0
	Credit Cards	0.1	0.1	0.1					
	TOTAL	82.4	73.5	28.4	5.1	12.2	27.7	35.7	37.8

#### Revolving Credit Facilities

Debt maturity has been modelled assuming that the full amount drawn on 30 June is only repaid at the term of the facility.

#### **2** Funded payments

Approximately 60% of the confirming credit facilities have an expiry date of 2026 or more. The remaining lines are due for renewal in 2022 and 2023.

#### **3** Bill discounted

Relates to "SEPA Financiada" which is only drawn for a few days at the end of each month.

#### **Cash Flows**

#### Mn €



- 1. Cash flow from operations and cash flow from investments have been normalised to treat the customer acquisition cost as CAPEX in line with Management's view of the nature of this item.
- 2. Working capital numbers presented on this slide differ from those in the accounts primarily due to the fact that they include unpaid as a cost in EBITDA (rather than a working capital cash outflow).

#### 1 CF from operating activities: +3.3 Mn €

- Normalised EBITDA: +19.1 Mn €
- Change in working capital of -14.8 Mn € primarily driven by higher inventory and debtor balances as discussed in previous slide

#### 2 CF from investing activities:

-17.6 Mn €

- CAC: -6.7 Mn €

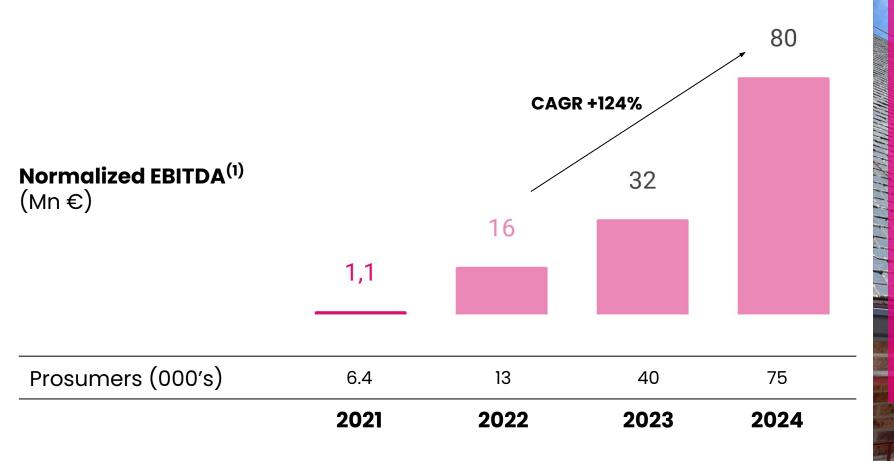
- Tech: -6.8 Mn €

Rooftop Loans: -4.9 Mn €

#### 3 CF from financing activities: +16.7 Mn €

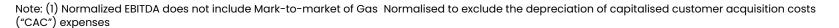
 Rise in debt of +16.7 Mn € to finance the increased working capital requirements

#### Focus on profitable growth for 2022-2024



#### By focusing on:

- Solar First: Capturing both new installations and existing ones.
- Adding more assets and services in a solar installation (maintenance, EV chargers, batteries).
- Deploying **DistributedGeneration** EnergyManagement.
- Leveraging centralized green energy PPAs for sustainable recurrent retail margin.



### +10 years of Holaluz as a GreenTech leader



#1 in ESG ranking worldwide in 2020



#1 in NPS with over 40%



Aligned with **SDG agenda 2030**, with focus in 9



Signatory Member of **UN Global Compact** 



Future participation in Conscious Capitalism Conference



Business case published by Harvard Business School in 2021 and IESE Business School



"One of the 100 most creative businesses"





Carlota Pi CoFounder and CEO Leads with conviction and dreams with ambition towards energy transition



Ferran Noqué CoFounder Leads People and Innovation with strong lateral thinking



**Philippe Protto** Chief Financial Officer Makes best source and use of capital



Maria Ros Chief Sales Officer Makes sales skyrocket while building trust



**Daniel Pérez** Chief Business **Development Officer** Turns challenges into business opportunities



Narcis Matabosch Chief Product Officer Speeds the business up with Product and Tech

Women-led startup with experienced management team



Marissé Arrufat Chief Comms Officer Amplifies every € through OPE. ESG and impact



**Carlos Cuesta** Chief Delivery Officer Delivers best-in-class solar installations at scale



**Roger Artigas** Chief Operations Officer Scales magic CX



Oihana Parera VP of Marketing Boosts customer acquisition and branding Makes accounting Clear



Foix Valdé VP of Operational Finance



**Manuel Bruscas** VP of Data Analytics Speeds the business up through data



Jordi Medina VP of Engineering Makes magic happen through technology and innovation



Georgina de Solá VP of People Coordinates and takes care of teams in the best possible way



Marc Nuñez VP of Energy Management Enables the whole system to

succeed



**Albert Pastor** VP of CEO's office Ensures focus to foster fast and efficient execution





runs every day



Simone Glass VP of Investor Relations

Liquidity is her goal

"The purpose of an organization is to enable ordinary human beings to do extraordinary things" – Peter Drucker --.

#### **Our Values**

#EsPosible<sup>(1)</sup>

Finding the way is how we **make a difference**. There is **ALWAYS** a way to **get done** whatever it takes to move a step further towards a **planet run by the sun** 

**#KeepRowing** 

Things get hard, we know. So, it takes an **aligned, focused and** strong team to keep up

#Always People First We are people working for people, working with people

#SayThings As They Are **Transparency** in all our actions towards our customers, **team members and partners is our most powerful tool** to build up what makes us unique: **trust** 

#HaveFun

**Changing the world** is a long and passionate journey. **Having fun along the way** makes us even more creative and powerful!







### We will win over competition because our value proposition is good for

#### **Our planet**



We have saved more than 1,5M tons of CO<sub>2</sub> since 2010

Solar customer shift from electricity consumers to **green energy producers** 

#### The electric system



Our approach ensures **efficiency** and **price stability**, while fostering **energetic independence** for the system

#### **Our customers**



Holaluz is the only one that offers up to 100% bill savings Quick and simple process with zero effort required from the client

... and therefore, it is good for



